



URSULA FRAYNE CATHOLIC COLLEGE

UNIFORM SHOP

TERMS AND CONDITIONS

GENERAL INFORMATION

All purchases made through the Ursula Frayne Catholic College Uniform Shop are subject to the Terms and Conditions outlined below. These Terms and Conditions may change at any time, without prior notice, at the discretion of the College.

The Frayne Uniform shop operates from the Balmoral Campus at the following times:

Tuesday	8.00am – 12.00pm
Wednesday	8.00am – 12.00pm
Thursday	9.00am – 4.00pm
Friday	8:30am – 12 noon

Appointments can be made via the [Online Booking System](#) which is accessible from the College website. [Instructions on how to book an appointment](#) are also available on the website if required.

It is **essential** that all new students to the College make an appointment and attend the Uniform Shop for an initial fitting of the uniform.

Online orders will be sent to the Front Office on either campus for collection by a parent/student. The purchaser must make their collection point clear when placing their order to ensure the collection point is understood by all parties.

Pre-loved items are not available to purchase through the Online Uniform Shop.

Please read through all Terms and Conditions, and our [Privacy Policy](#), prior to placing your order.

TERMS AND CONDITIONS

ACCEPTANCE

All online orders received by Ursula Frayne Catholic College Uniform Shop for the supply of goods shall constitute acceptance of the Terms and Conditions contained herein.

Upon acceptance of these Terms and Conditions by the Client, the Terms and Conditions form a binding contract.

PRICE AND PAYMENT

All prices are subject to change without notice.

All payments must be received before the order can be processed.

All online payments must be made by credit card. AMEX is not accepted.

DELIVERY OF GOODS

All goods are supplied and delivered in 'Brand New Condition'.

Online orders will be processed as they are received, during office hours only. Orders will be processed in line with Uniform Shop trading hours.

Online orders will not be distributed directly through the Uniform Shop, or via the classrooms on either campus.

We do not offer a postal service for orders.

A signature on delivery is required. Goods will not be released unless the delivery form is signed.

Once orders are collected and signed for, they become the property of the purchaser. The College Online Uniform Shop accepts no responsibility for loss or damage to goods after collection.

Ursula Frayne Catholic College Uniform Shop takes all care to carry out the delivery instructions of the purchaser. However, it is the responsibility of those purchasing from the Online Uniform Shop to check the final order thoroughly before finalising the purchase. Ursula Frayne Catholic College accepts no liability whatever for any errors not corrected by the purchaser in the final proof reading of purchase.

REFUNDS AND EXCHANGE

Due to health and other regulations there are strictly NO refunds or exchange available for the following items:

- Bathers
- Socks
- Hats

The College can refund or exchange incorrect items (except those noted above) as long as the items are returned to us in original, unused and unwashed condition, with proof of purchase (sales receipt), and sales tags attached, within 7 days. Shirts, blouses and jackets are to be returned in the original, undamaged packaging in as new condition.

Items deemed to be not in original condition (e.g. dirty, washed, incorrectly packaged or damaged in any way) cannot be returned for refund or exchange.

Should a refund be required, the refunded amount shall be returned to a credit card. No cash refunds can be provided, even if the initial sale was made with cash.

DEFECTS

Please check your purchased items as soon as you receive them. Should you notice any alleged defect with the product or shortfall in items delivered to you, please contact the Uniform Shop directly in writing (via email), within 7 days of delivery, outlining the issue. Faulty goods will need to be returned to the Uniform Shop within 7 days of delivery. If the purchaser fails to comply with these conditions the goods shall be presumed to be free from any defect or damage.

Any defects will need to be examined by the supplier prior to being either replaced or refunded.

WARRANTY

Where a warranty applies to a product, the warranty will be the current warranty provided by the manufacturer of the goods. Ursula Frayne Catholic College Uniform Shop shall not be bound, nor be responsible for, any Terms, Conditions, representation or warranty other than that which is given by the manufacturer of the goods.

CANCELLATION OR REFUND

In the event that the purchaser cancels their order, and therefore delivery of goods, the purchaser may be liable for any loss incurred by Ursula Frayne Catholic College Uniform Shop.

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